



Case study —

# VanLoman

Interview with Lisa Nguyen,  
Office Manager and KYC Compliance Operator

A fully electronic AML process for  
VanLoman

**‘RegLab makes our  
AML process faster,  
clearer and easier.’**

For the past year and a half, VanLoman has been working with RegLab, a transition driven by the need for a more user-friendly and efficient system. ‘I already had some experience with client identification, but not yet with AML. Thanks to the user-friendly onboarding training, I quickly mastered the process,’ says Lisa Nguyen, Office Manager and KYC Compliance Operator at VanLoman.

### A more streamlined process

With the use of RegLab's AML software, procedures at VanLoman have become more efficient. According to Lisa, this is because all data is now stored in one central location. The application allows you to quickly identify which documents are missing, making it easy to complete matters. It is also possible to add notes to matters within the system, creating a complete logbook with all important information in one place. If an identification link expires, you automatically receive a notification.

### User-friendly

Lisa already had some experience with client identification but not yet with AML. 'By using RegLab's application, I quickly got the hang of it. The software is user-friendly, and you receive training during the onboarding process; as a result, colleagues are able to master the application quickly during their induction.'

***'You immediately have a complete logbook with all important information in one place.'***







### Compliance services

In addition to RegLab's software, VanLoman also makes use of RegLab's compliance services. 'You can easily call them if you need advice. RegLab has extensive experience and provides quick support, which makes the collaboration very pleasant. Furthermore, RegLab's branding is modern and their online presence is excellent; this reflects their strong expertise.'

### Career development

For Lisa personally, the collaboration with RegLab also led to career development: 'Through RegLab's compliance services, I have expanded my expertise and strengthened my own knowledge. As a result, I discovered how much I enjoy the work and transitioned from Office Manager to full-time KYC Compliance Operator.'

***'Through RegLab's compliance services, I have expanded my expertise and strengthened my own knowledge.'***

### About VanLoman

VanLoman is a tax advisory firm that has been offering fiscal expertise to both domestic and international clients since 2006. The firm specialises in advising private clients and businesses on a wide range of tax matters. Within the corporate team, the focus is on advisory work relating to mergers and acquisitions (M&A). The private client team is dedicated to providing tax advice on wealth structuring, business succession planning, and investment structures.

# Over RegLab

RegLab makes AML compliance simple and efficient for lawyers, tax advisors, accountants, administrative firms, notaries and investment funds.

With [our user-friendly application](#) you can automate the entire screening and monitoring process from one single platform. This ensures full compliance with all AML rules and requirements. The application replaces manual tasks such as collecting UBO declarations, checks against sanctions lists, and provides an audit trail for internal use and regulatory oversight.



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